

**How can you effectively
distribute important
information out to your
community?**

Flood Warden Role

As a Flood Warden, part of your role includes:

- Spreading advice and information
- Educating the community and raising awareness
- Promoting preparedness
- Promoting self-help

This could be before, during, and after a flood



Types of Information

Before a Flood:

- EA Flood Alerts and signing up to Floodline
- Check and understand your household flood risk
- Household level flood protection options and where to find them
- How to prepare your home for a flood: turn off gas, electricity, and water; move valuables upstairs; plug sinks and baths; move cars
- River level updates
- Household flood kit advice
- Locations of community emergency hubs
- Local flood defence and alleviation schemes
- Riparian ownership responsibilities



Types of Information

During a Flood:

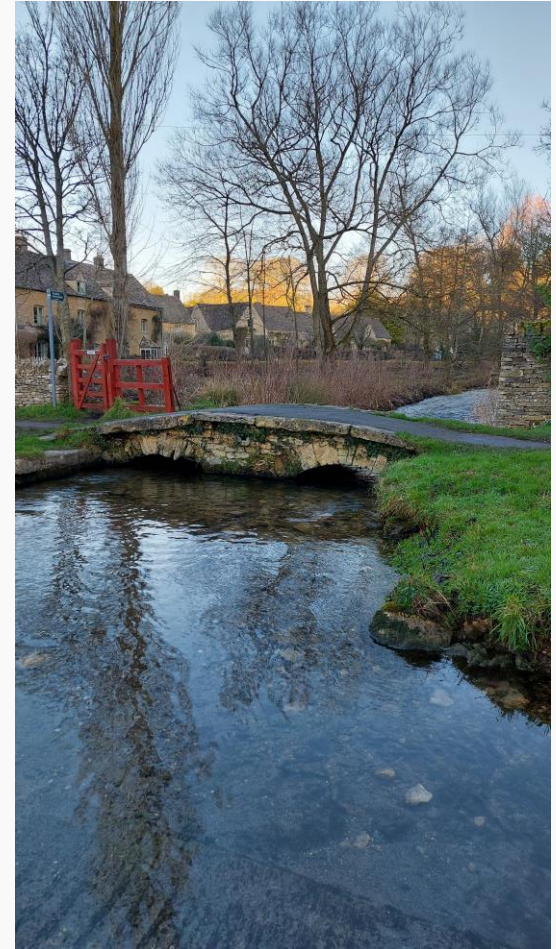
- Updates about what clearance or repair works the emergency services, highways, EA, and water/sewerage companies are doing
- Places of safety/emergency hub locations
- Road closures and diversions
- Offerings of help and support within the community
- Sharing when your Community Emergency Plan (CEP) has been activated and what this means for the community
- How to report a flood or damage caused by a flood (and which authorities are responsible for what)



Types of Information

After a Flood:

- Sharing of contacts and community help for clean up works
- Reopening of roads and businesses
- Advice about sandbag removal and disposal
- Local support groups for those effected by flooding
- Distribute information about flood recovery grants



Who might you be informing?

- Who in your community might you need to pass information on to?
- Does your community know who you are?
- Does your community know what the Flood Warden role is?

**How can you
distribute
this
information?**

Communicating with your Community

- Parish/town council websites and social media
- Community group websites and social media accounts (e.g. local flood action group)
- Community Facebook/WhatsApp groups (e.g. parish groups)
- Parish council, village hall and supermarket notice boards
- Through other networks such as Neighbourhood Watch or local sports/social groups
- Door knocking
- Other platforms such as 'NextDoor'



Thank you

Any questions, please contact Rachel
Seymour, Flood and Community
Resilience Officer:

rachels@grcc.org.uk

01452 528491 | 07450 772 145

