

# RIVER RANGERS



Gareth Mead

WONDERFUL ON TAP



We cover the whole Severn Trent and Hafren Dyfwdwy Region which stretches across the heart of the UK, from the Bristol Channel to the Humber, and from mid-Wales to the East Midlands.



**Team covering -  
Warwickshire &  
Leicestershire**

**Team Covering -  
Nottinghamshire &  
Derbyshire**

**Team Covering -  
Central East &  
West**

**Team Covering -  
Staffordshire,  
Shropshire & HD**

## Things we do

Every day the teams are out walking the watercourses, their tasks involve;

- Asset inspections / whole water course walks.
- Stakeholder engagement, community meetings, work with clubs & associations.
- River sampling, data collection.
- Community work and volunteering groups.
- Education on sewer misuse – 3 Ps
- Customer engagement and education.
- River monitoring.

Since January 2022, our team of 10 River Rangers have worked with customers, citizen scientists, community groups and environment organisations to protect and enhance our local rivers.

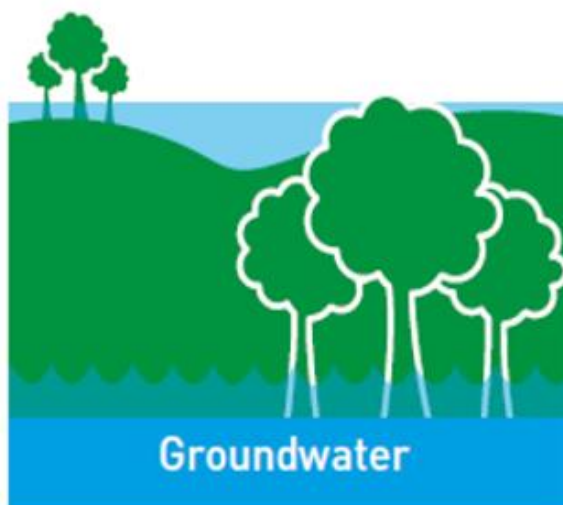
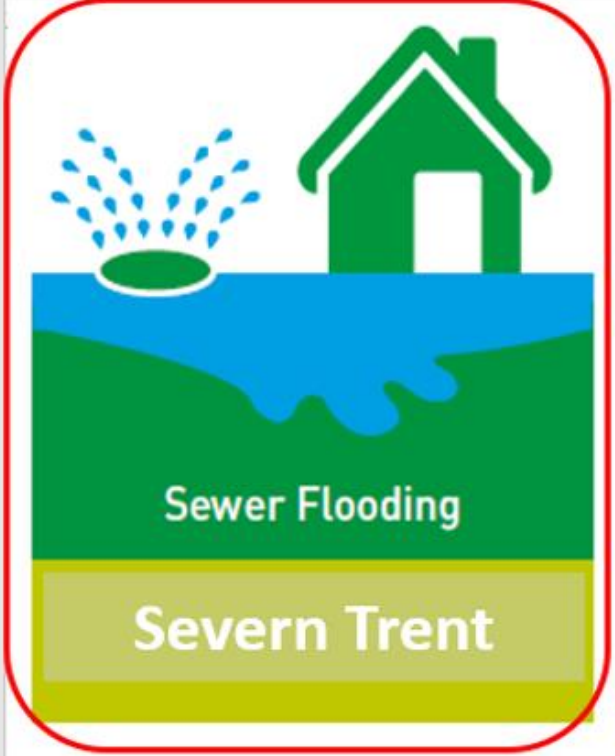
## River Ranger Team



- Since forming the team have carried out over 8000 inspections including 320 in Worcestershire/Gloucestershire this year.

You can get in touch with the team:  
[RiverRangers@severntrent.co.uk](mailto:RiverRangers@severntrent.co.uk)



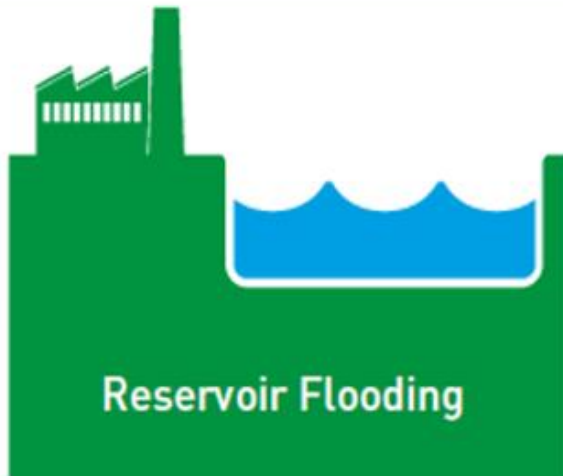


Flooding Responsibility

Lead Local Flood Authority



Local Council  
Highways England



Environment Agency

# What is a drain misconnection?

There are usually two sewers within a property - a waste water sewer and a surface water sewer.

- A *waste water sewer* is where drainage from appliances, toilets, sinks and showers go to be treated at a wastewater treatment works before being released into the environment.
- A *surface water sewer* is where rain water and roof and ground runoffs will enter to be directly released into rivers or streams.

Sometimes the two become misconnected, meaning waste water is released directly into rivers and streams, posing a serious threat to the environment.

## DRAIN MISCONNECTION

A drain misconnection is when a household appliance or plumbing is connected to the wrong drain/pipe and therefore, foul water is discharged into the surface water sewer.

